

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: <b>Adendorff et al.</b>	§ Group Art Unit: <b>3623</b>
	§
Serial No.: <b>10/663,345</b>	§ Examiner: <b>Parker, Brandi P.</b>
	§
Filed: <b>September 15, 2003</b>	§ Attorney Docket No.: <b>CA920085038US1</b>
	§
For: <b>Monitoring Business Performance</b>	§ Customer No.: <b>45725</b>

**PRELIMINARY AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0460. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0460.

In response to the Final Office Action dated October 2, 2008, and further to the filing of a Request for Continued Examination herewith, please amend the above-identified application as follows:

Amendments to the Title begin on page 2 of this paper.

Listing of Claims begins on page 3 of this paper.

Remarks begin on page 11 of this paper.